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# The Demand-Led Growth Measurement Framework



Creating the best possible, constraint-free environment for PMax to respond to fluctuations in demand, while holding every pound accountable.

## The Framework

Without the right measurement framework, Demand-Led Growth won't last. If you can't prove the incremental, profitable value of flexibility, someone in finance, trading, or leadership will eventually, and quite correctly, stop this approach.

This framework outlines the essential monitoring, optimisation and activity cadence for demand-led growth, ensuring campaigns remain responsive to demand shifts, align to strategic goals and free from technical constraints.



#### Daily

Ensure nothing is blocking PMax; budgets, conversion tacking, data feeds, assets, compliance, system connections.

Failures and blocks inhibit PMax from responding to demand.



#### Weekly

Check demand signals against spend, and attribution levels to their cycle in-platform.

This allows you to confirm if budgets are effectively adapting profitably and are in sync with demand.



#### Monthly

Test for incrementality.

Use Geo splits, holdouts and causal impact to assess if extra budget unlocked access to incremental demand, not reattribution.



#### Quarterly

Align with with wider business priorities.

Use contribution margin, LTV, CPA and MMM to tie budget flexibility back to Finance and C-Suite priorities.

Frequency Focus		What to do Detail on next page	Purpose	Tools / Sources
Daily 1	Performance guardrails & hygiene metrics	Check budgets & delivery  Confirm tracking and data feeds  Verify creatives and assets  Check system connectivity  Review policy and compliance alerts  Check external triggers	Ensure the AI system remains unconstrained, allowing it to capture all profitable demand	Google Ads change history Auction insights Conversion diagnostics GA4 CRM feed logs Merchant Center Asset library API monitoring tools
Weekly	Demand response & ROI	Measure ROI  Measure budget elasticity  Check attribution alignment  Track market signals  Review category health	Confirm budgets are flexing effectively and profitably in sync with demand	Looker Studio Google Trends SA360 Auction insights BI dashboards MTA tools
Monthly Incrementality proof & test planning		Run experimentation tests  Apply insights from causal impact tests  Refresh MMM data  Audit attribution models  Design future tests	Validate incremental value and refresh models for accuracy	Google Ads Experiments  Geo frameworks (Google Meridian, Measured, Recast)  R/Python  MMM pipelines
Quarterly Q1 Q2 Q3 Q4	Strategic commercial impact	Execute Geo Hold-outs  Calibrate MMM data  Gather key metrics  Gain executive alignment	Prove commercial impact and align paid media with enterprise profit and growth priorities	MMM tools (e.g., Recast, Google Meridian)  CRM & Finance Bl dashboards  Geo test results, MTA diagnostics



# Daily Metrics & Signals

Wł	hat do to / measure	Detail	
	eck budgets & livery	Check if any campaigns hit budget caps early ("Limited by budget"), unexpected pauses, or bid strategies stuck in "learning" after large changes.	
	onfirm tracking and ta feeds	Confirm all conversion tags firing, offline conversions uploaded successfully, enhanced conversion match rates stable, and Merchant Center/product feeds fresh with no major disapprovals.	
	rify creatives and sets	Ensure no asset disapprovals, pending reviews, or missing creative formats in asset groups (esp. PMax/Demand Gen). Remove expired promotions.	
	neck system nnectivity	Verify CRM, analytics, and API integrations are error-free, audience lists refreshing as scheduled, and third-party trackers in sync.	
	view policy and mpliance alerts	Check for new ad disapprovals, Merchant Center policy violations, or geo-restrictions.	
Ма	ajor external triggers	Be aware only of significant, confirmed demand events (>200% spike or major PR/news impact) for later review.	



# Weekly Metrics & Signals

What to	do / measure	Detail	
Measure ROI		Measure of the extra return generated from the last increment of spend, i.e. change in revenue ÷ change in spend. Helps identify diminishing returns and optimal scaling points.	
		ROI Comparisons: Track efficiency differences between promoted products and baseline SKUs to confirm promotional investment is incremental, not cannibalising.	
Measure budget elasticity		$\Delta$ conversions / $\Delta$ spend Measure the absolute marginal return: how many extra conversions are generated for each additional unit of spend. Useful for seeing the raw incremental efficiency of extra budget.	
		The budget elasticity ratio: % Δ conversions / % Δ spend Measures the relative responsiveness of conversions to spend changes. A ratio >1 indicates conversions are growing proportionally faster than spend (scaling efficiently), while <1 shows diminishing returns.	
		Ratio by category: Sensitivity of conversions to budget changes at product line/category level, showing where incremental spend is most effective.	
Check attribution alignment		Compare platform ROAS vs business margin by checking MTA dirft and aligning attribution windows.	
	Impression share	% of total eligible impressions captured. Helps identify if volume constraints are due to competition, rank, or budget.	
Track market	Auction insights	Identify how your ads perform compared to competitors who appear in the same auctions.	
signals	Search volume trend vs spend	Compare shifts in category/product search demand with corresponding media spend trends. Confirms budgets are aligned with market demand.	
Review category health		Check SKU / Category trends to see if they are gaining or losing visibility, impressions, clicks or conversions.	



# Monthly Metrics & Signals

What to do / measure		Detail	
	Geo lift	Experimenting giving some regions extra spend and comparing results to show whether added media spend truly drives incremental conversions or just follows existing demand.	
Run experimentation tests (every 4-6 weeks)	Geo holdout	Deliberately withholding spend in certain regions while continuing it elsewhere to reveal the baseline level of demand and whether media spend is genuinely additive or cannibalising organic demand.	
	Casual Impact	A statistical model (often Bayesian time series) that estimates what would have happened without the campaign. Used when experiments like Geo lift and Geo hold out aren't possible and helps confirm if spend created real incremental lift.	
Apply insights from causal impact tests		Break ROI down by dimension such as geography, product category, or audience to highlight which segments deliver the most incremental value and where budgets should flex for maximum impact.	
Refresh MMM data		Refresh seasonality data, promotions data and competitor pricing.	
Audit attribution models		<ul> <li>Check:</li> <li>Tagging - are all conversion points firing correctly?</li> <li>Attribution windows - are lookback periods aligned with customer journey length?</li> <li>Assisted conversions - are upper- and mid-funnel touchpoints valued alongside last-click?</li> </ul>	
Future planning		Design experimentation tests (Geo lift / Geo hold-out / Causal impact) for the upcoming quarter with SMART objectives.	



## **Quarterly Metrics & Signals**

3	What to do / measure		Detail
1	Execute a Geo holdout test  Calibrate MMM data		Execute 1 x test every 4-6 weeks with refreshed geographies for causal validation.
3			Re-estimate MMM with geographical calibration and structural updates.
. 1		Incremental profit impact	Measure of actual contribution to gross profit or operating profit from paid media investment.
1	Cathorikov	LTV/CPA trends	Track the relationship between long-term customer value (LTV) and acquisition cost (CPA) over time to validate sustainable growth.
1 2 2 1	Gather key metrics And build a 'one truth' report	SKU/Customer impact	The influence of individual SKUs on customer acquisition, retention and lifetime value.  Identify;  • Which SKUs attract new vs repeat customers  • The LTV of customers acquired through certain SKUs  • Whether hero products are driving conversions that lead to upsells or cross-sells
1		MMM (Marketing Mix Modelling) results	Econometric modelling output showing channel contribution and optimal budget allocations over time.
\	Gain executive alignment		Present key metrics to Finance and C-Suite and update budget strategy.

This framework provides you with the signals, metrics, and review cadence to run this process, aligning your demand-led growth strategies with key business priorities.

For more on measuring demand-led growth, <u>read this blog</u>.

To take the next step to scaling your performance, you need AI. <u>Talk to our team</u> to find out how our AI & ML platform uses the principles of demand-led growth with these metrics to scale PMax performance.

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Transforming eCommerce Advertising